

UBT

Union Bank & Trust.

****If your scanner is already installed and you wish to use browsers other than Internet Explorer, skip down to the "Using Different Browsers" section on (pg 11)****

INSTALL NEW DRIVER

****Before you Start****

- Turn off your scanner machine, and unplug the USB cable from your computer
- Ensure you have full administrator rights to your computer

Go to : <https://www.ubt.com/desktop-teller-drivers>

Click on the "Download Driver" button


DESKTOP TELLER
Desktop Teller Drivers

DESKTOP TELLER SCANNER DRIVERS

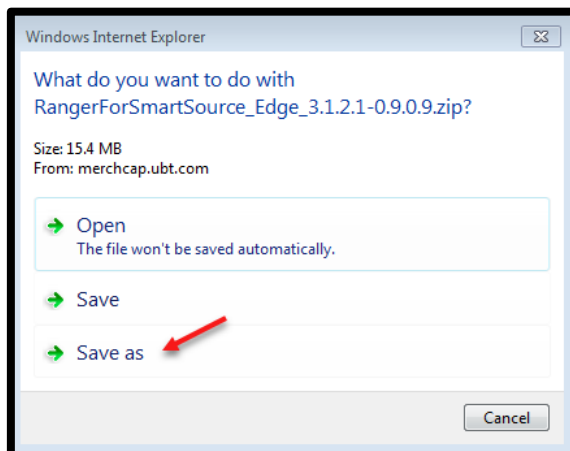
Download the Driver for Your Scanner

Below are the three scanners you may be using for Desktop Teller. Below are instructions, configuration specifications for the computer you are using and a link to download the driver, which is compatible with all three.

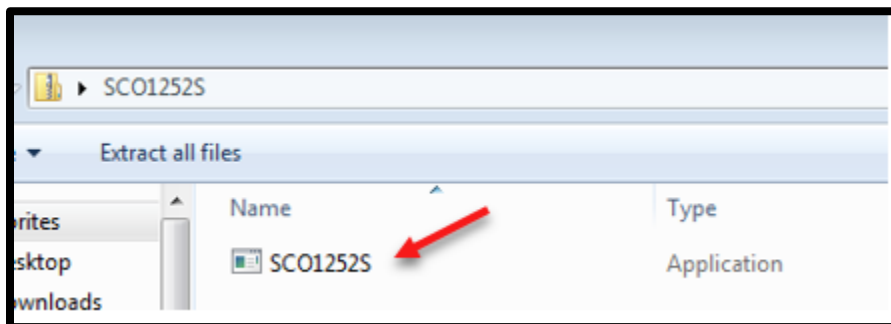
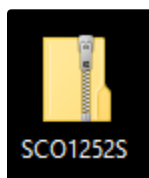
[VIEW INSTALLATION INSTRUCTIONS](#) [DOWNLOAD DRIVER](#) [WORKSTATION CONFIGURATION](#)

SmartSource Professional 30 	SmartSource Edge 	SmartSource Micro Elite 	SmartSource Merchant Elite 
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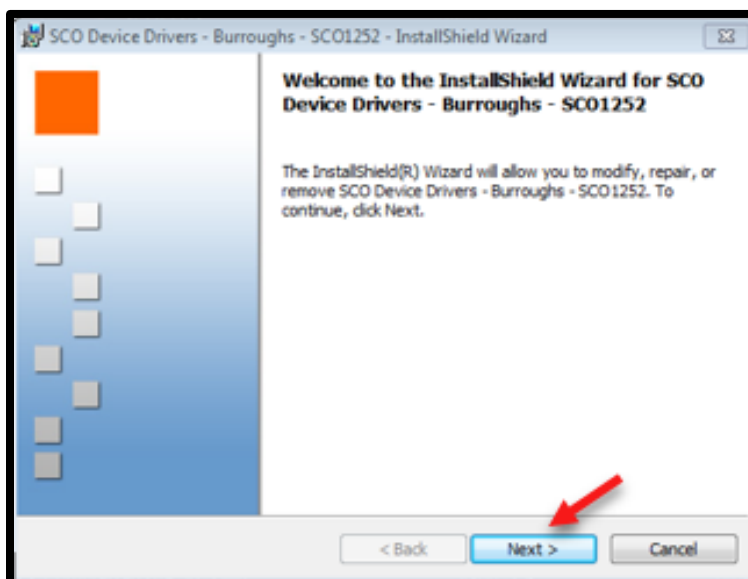
From the pop-up below, click on **Save As** and save it to your desktop



Locate the saved folder on your Desktop and Double-click to open. Then click on the **SCO1252S** file to open the SCO Device Drivers Install Wizard.



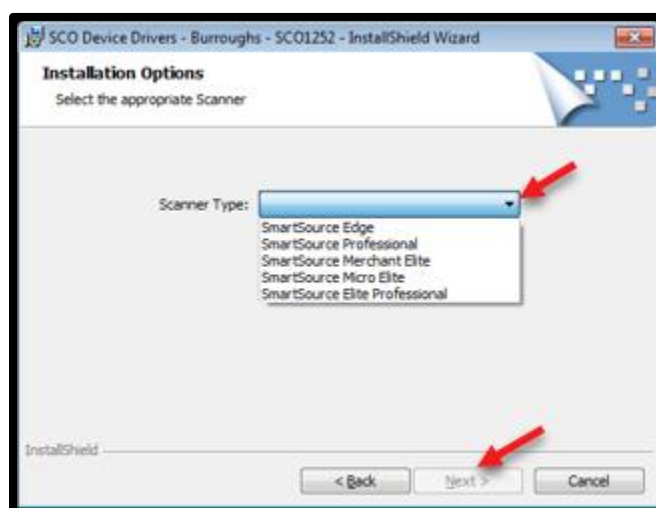
The SCO Device Drivers Install Wizard will come up – click on **Next**



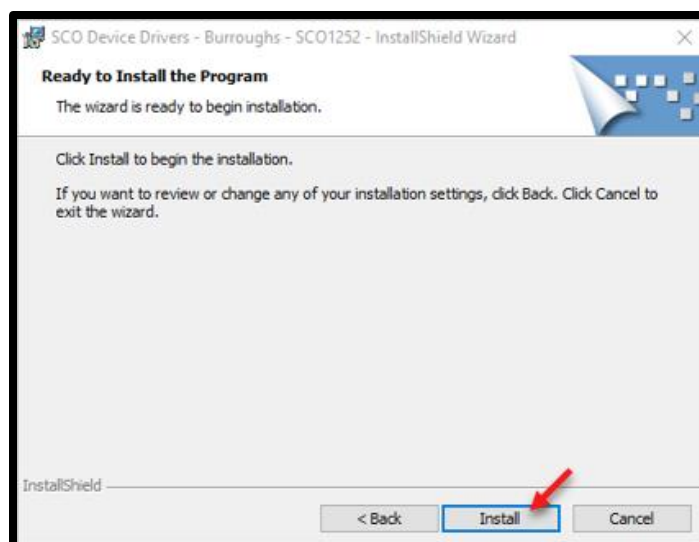
Types of scanners currently offered:



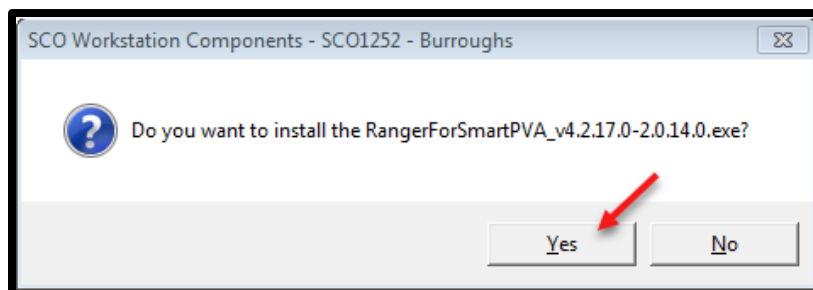
Select the scanner type from the dropdown and click **Next**



Click on "Install"

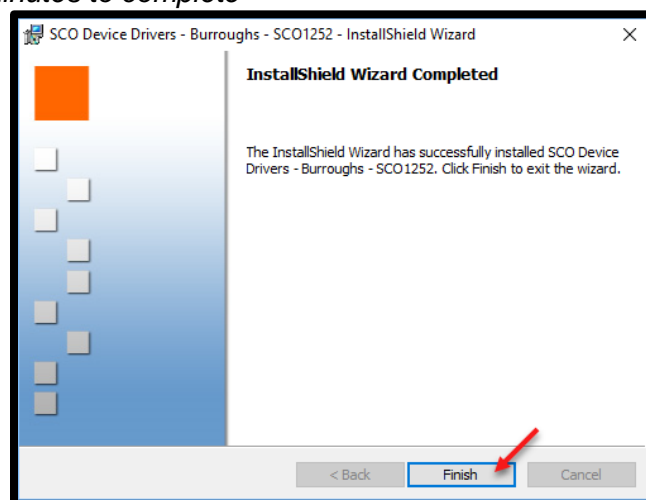


When the SCO Workstation Component warning appears. Press “Yes”



When the Install Completed Pop-up shows click **Finish**

Install may take up to 15 minutes to complete



****You Must wait until you receive the Install Completed Pop-up before moving forward****

Workstation Configuration Installation

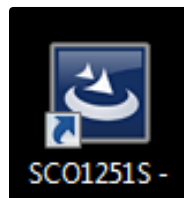
Go to : <https://www.ubt.com/desktop-teller-drivers>

Click on the “Workstation Configuration” button

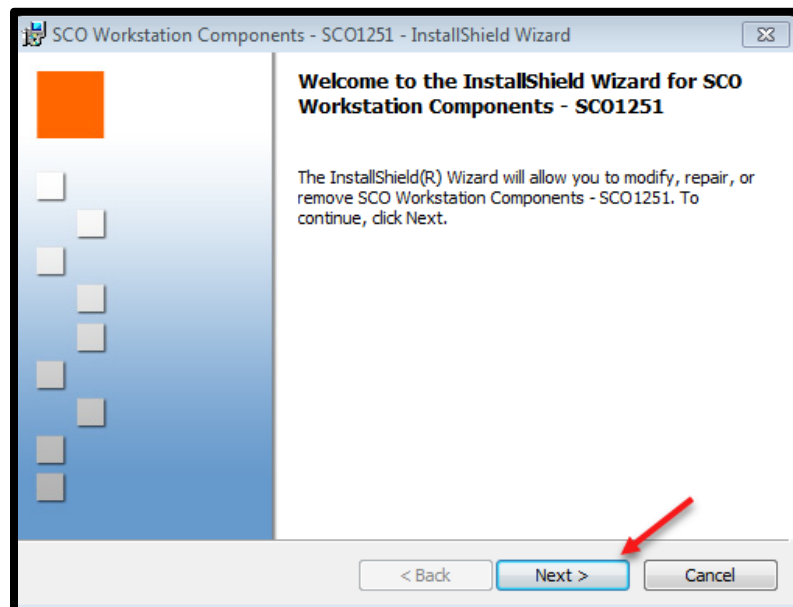
Click on “Save as” and save it to your desktop



Locate the saved file on your Desktop and Double-click to open the SCO Workstation Components wizard (SCO1251S)



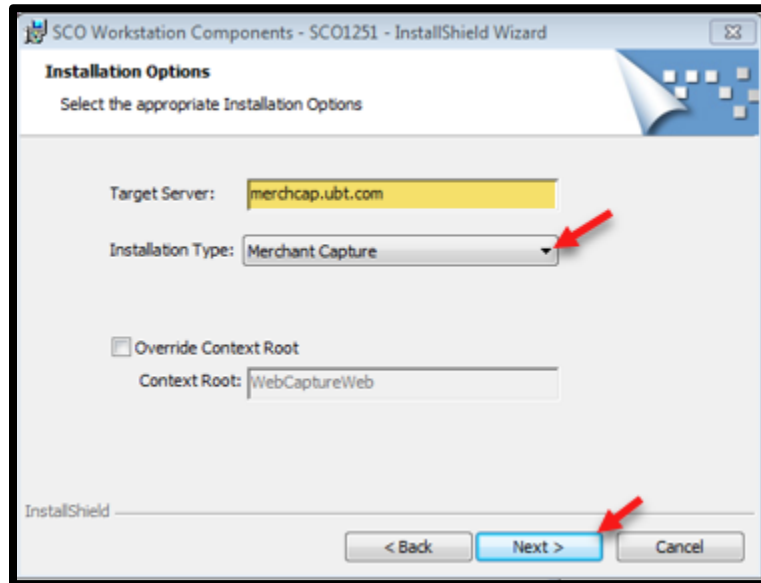
Click the “Next” button.



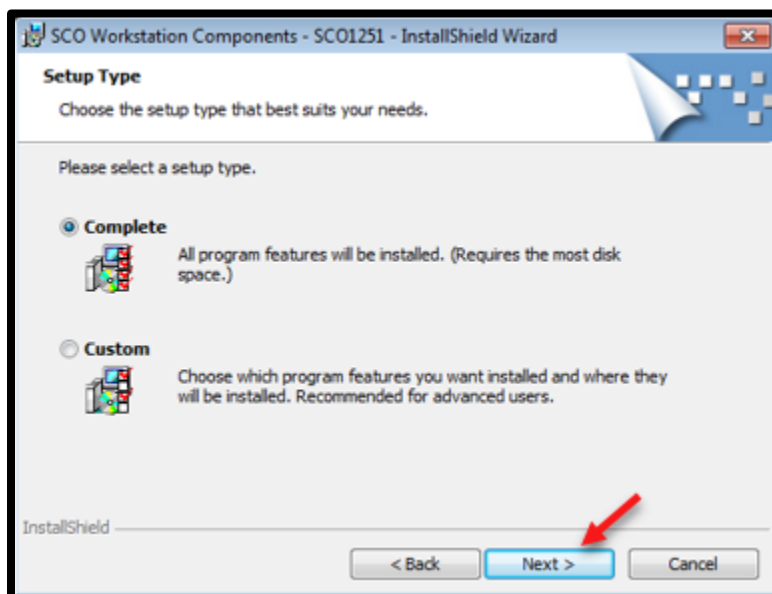
In the Target Server section enter the following: **merchcap.ubt.com**

In the Installation Type section select Merchant Capture from the dropdown menu

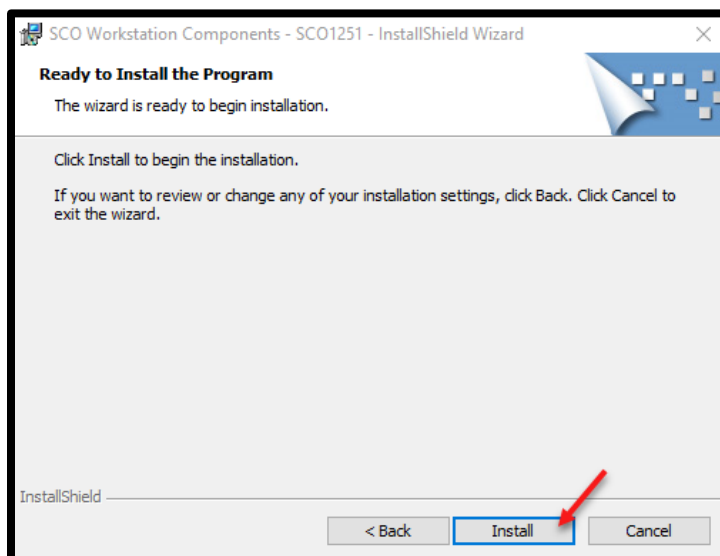
Then click “Next”



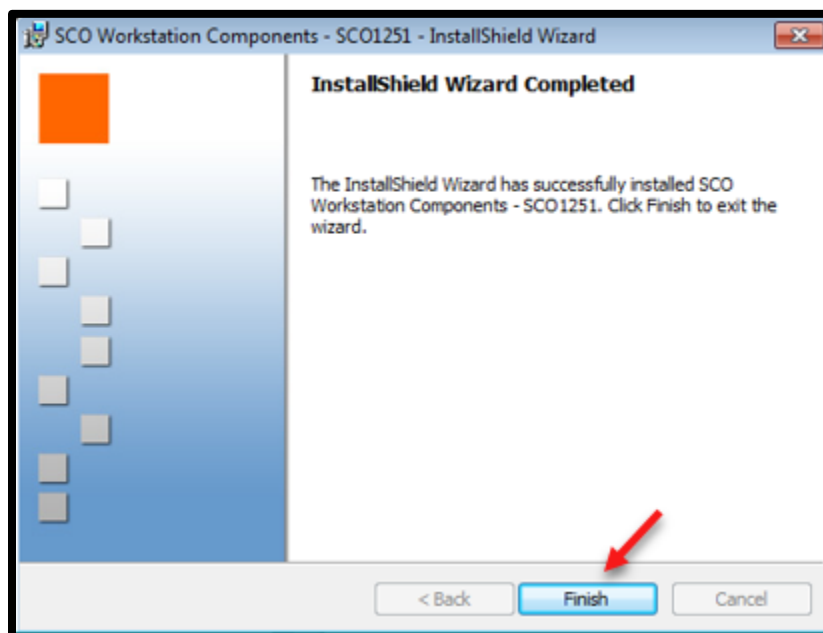
For the setup type, ensure **Complete** is marked and click **Next**



Then click "Install"

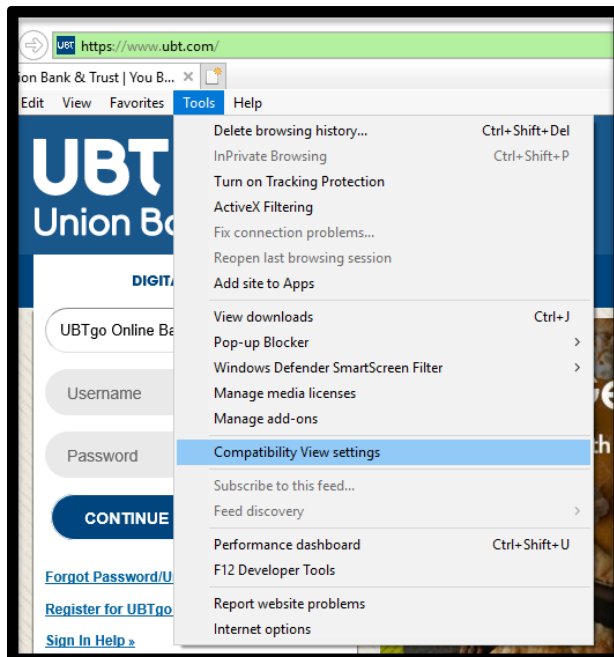


Once the install is complete, click "Finish"

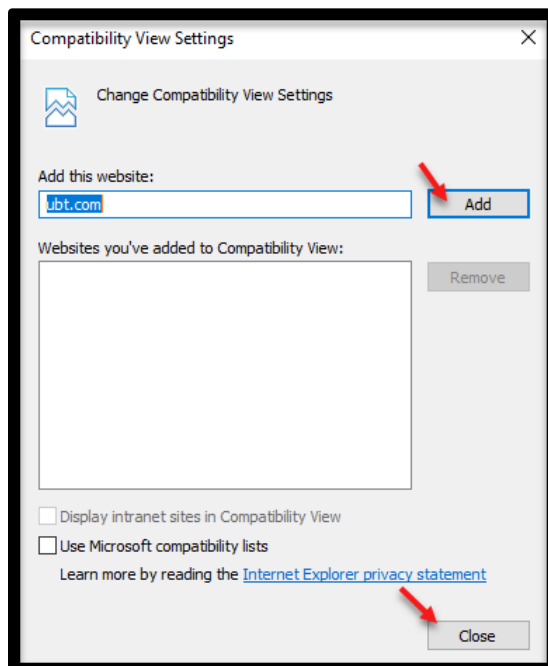


Add ubt.com to compatibility view

- Open an Internet Explorer browser window
- Click on the **Tools** tab
- Click on **Compatibility View Settings**



- Enter **ubt.com** in the “Add this website:” section
- Click **Add**
(ubt.com should then move down to the “Websites you’ve added to Compatibility View” section?)
- Click **Close**
- Close all Internet Explorer browsers



Verify Driver Installation

- Log into business banking online from www.ubt.com

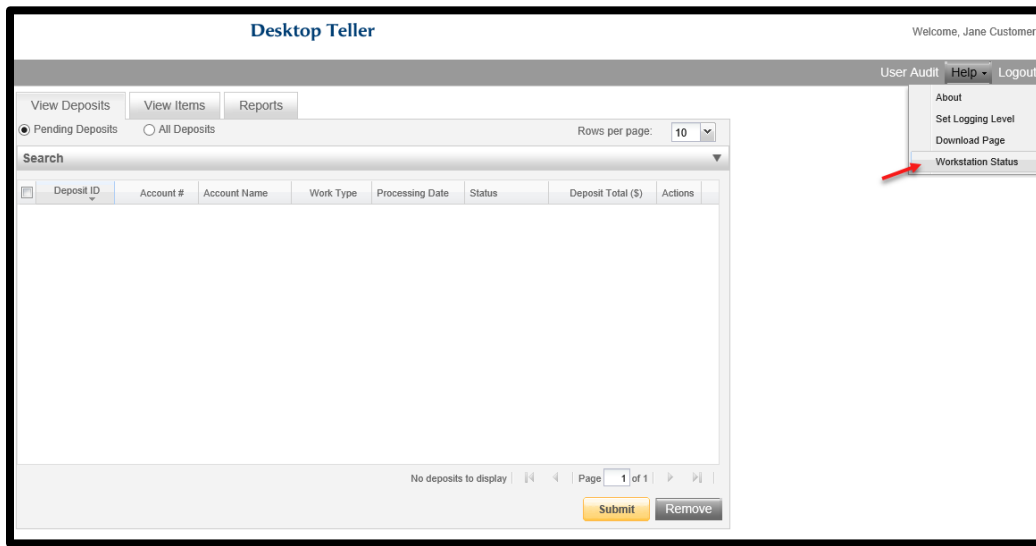
- Within Business Banking online hover over the **Account Services** drop down menu and select **Desktop Teller**

Account Nickname	Current	Available
John Customer Checking	11.03	9.61
Business Checking	8.97	8.97
John Customer Savings		

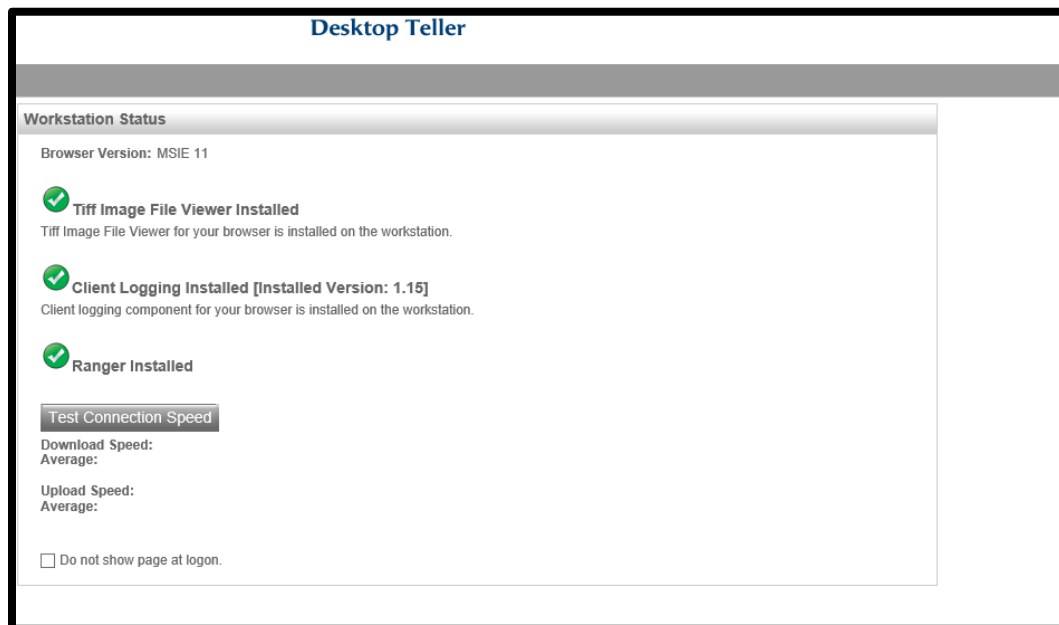
[- Show all accounts -](#)

Watch for the “Silver Bullet” screen to flash. This is loading the driver you have installed for your scanner

- Hover over the **Help** menu and select **Workstation Status**



- This page will verify that the scanner has properly been installed.
 - If all items have a green checkmark next to them, the scanner has been properly installed and you are ready to scan your first deposit
 - If one of the items has a red X next to it, that means that portion of the installation was not installed correctly, the driver will need to be uninstalled and reinstalled again



Using Different Browsers

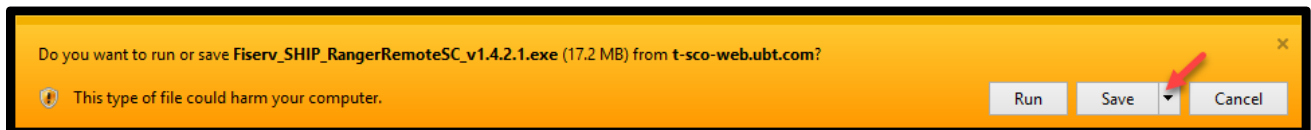
Not Required

This download will allow you to use Desktop Teller in Chrome, Edge, or Firefox

Go to: <https://www.ubt.com/desktop-teller-drivers>

Click on “Ranger Remote Driver”

- A download box will appear at the bottom of your browser window
- Select the dropdown arrow next to Save, and select Save As
- Save the download to your desktop



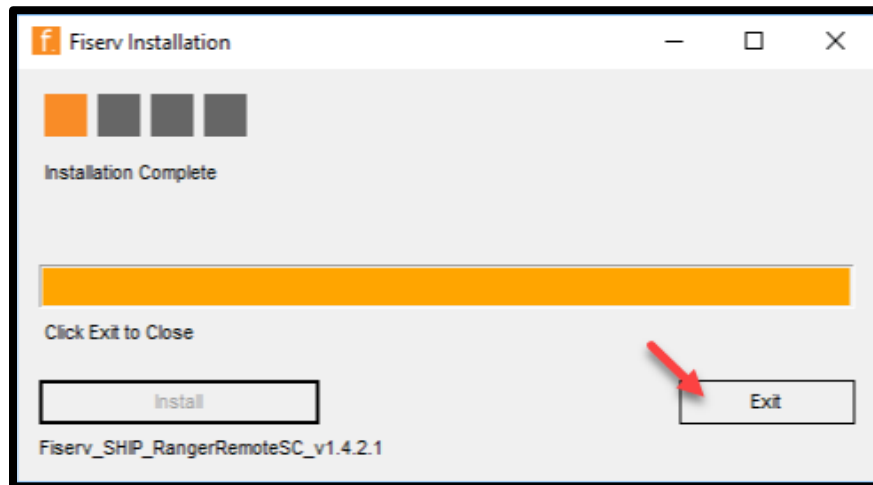
- Open the Fiserv_SHIP_Rangerremote download on your desktop



- Select Install when the installation box appears



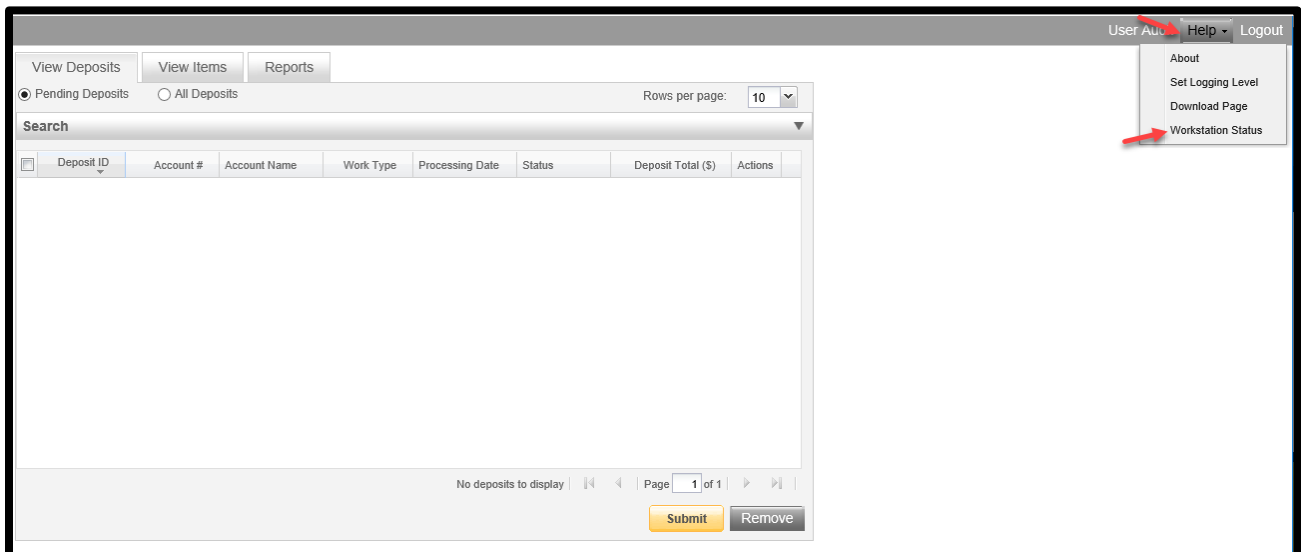
- Select Exit once the download has completed



- Close any internet browser window that may be open

To verify the download was completed successfully

- Open the desired internet browser, and log in to desktop teller
- On the home page of desktop teller hover over the Help tab and select Workstation Status



- The workstation status page will show a green checkmark next to Ranger Installed if it has been successfully installed to your computer